



## Attention Residents of \_\_\_\_\_

According to new EPA regulations, all community water systems must maintain a Service Line Inventory (SLI) detailing the number of public water service lines and their material classification. This regulation was put in place to develop and maintain a publicly accessible record of service line materials to work toward the elimination of any lead service lines within the system. Your water system is already routinely tested for the presence of lead but the inventory is compiled to address whether any lead or galvanized piping remains that would require replacement. Susquehanna Environmental Services oversees the daily operation and treatment of your water system and is compiling the data required for the SLI. Both the system owned portion of your service connection and the customer-owned portion which enters your home must be identified and you could be a great help in the process. Water system operators or Borough personnel must verify the material of the water piping entering your home and this must be done visually. To complete the process in the least invasive manner, we ask that all customers provide photographic verification of their water line. If you are unable to do so, an operator will need access to your residence to personally identify the material. Please follow the steps below to aid in the most accurate completion of the SLI.

1. Identify the location of the water service line entering your home.
2. Using a digital camera or phone, take a focused and well-lit photo of your service line which clearly shows the material of the piping. If there is insulation, paint, etc., covering the line, please remove a small portion to photograph the material underneath. If the piping has any identifying labels, please make sure they are included and legible in the photograph.
3. Submit the photograph along with your written address and any notes necessary to [susqenvironmental@gmail.com](mailto:susqenvironmental@gmail.com) or mail to Susquehanna Environmental Services at 5182 Appaloosa Lane, Glenville, PA 17329.